

February 5, 2019

Dear Cayce,

Growing up, my Mom worked for Eastern Airlines, so we were able to travel all across the country and that sense of wanderlust has not faded.

I have always booked all my own travel from my flights to hotels and done research on where to go next. But as I have gotten older, I have less and less time to plan and book my own travel. I also tend to go to the same places over and over because they are easy to book and I know what I am getting.

I thought I knew all about Cancun and the surrounding areas having traveled there from Playa del Carmen to Tulum and all points in between. When I mentioned to you that I was looking for a winter escape, knowing me and the things I like, you asked if I had ever heard of Isla Holbox. After doing my own research and running it by Ashley, it seemed like the perfect spot for what we were looking for: quiet, nearby beach, and great food options.

From booking to the entire trip, you made this is the easiest vacation I have ever been on. The resort you suggested was by far the best one on the island. We checked out the other ones. I would have never been able to navigate knowing how to book a private van ride from the airport, to the ferry, to our hotel without you doing it all for me. And even when we had one question during our trip, you responded right away and got everything squared away.

Cayce, I can't thank you enough for putting this altogether and making me look like a vacation hero. If you have never used a travel agent, I highly recommend using one, and there is no one else I would recommend more than Cayce.

Thank You!



Michael Morse

Team Lead, RevLocal

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